

## REAP THE REWARDS with McCue's Customer Rewards Program

McCue Mortgage's *Customer Rewards Program* is our way of saying "thanks" for being our customer. Every time you make a monthly mortgage payment, **you earn a credit** that can be applied toward your closing costs, should you decide to refinance or buy another home with McCue Mortgage. So starting this month, you're earning "McCue Bucks".

### Introducing The Front Porch!

As an added benefit to being a McCue Mortgage customer, you'll receive our quarterly newsletter, *The Front Porch*. It's packed with ways to help you manage your finances, build wealth and have a little fun too! Be sure to play the "Got a Clue?" puzzle in each issue. Each November, one winner's name is drawn from all the correct puzzle responses to receive **one free month's mortgage payment**, courtesy of McCue!



In welcoming you to our family, we're giving you a **chance to win a FREE month's mortgage payment - right now!** Submit an entry to our trivia question below by sending an email with the correct answer to [welcome@mccuemortgage.com](mailto:welcome@mccuemortgage.com). Please include your name, address and phone number in your email. You must be a McCue Mortgage customer to win. One name will be randomly selected from all the correct answers received by December 14, 2009. The drawing will take place on December 15th and the winner will be notified by phone or email.

Trivia Question:  
Who is McCue Mortgage's spokesperson?



The McCue Mortgage Company  
One Liberty Square  
P.O. Box 1000  
New Britain, Connecticut 06050  
1-800-382-0017  
[www.mccuemortgage.com](http://www.mccuemortgage.com)

# WELCOME HOME



FILE INFO	SPECS	DATE
FILENAME: MCC11823_CW_Brchre_Rev_mch.indd	TRIM SIZE: 11" x 8.5"	11/11/09
DESCR: Countrywide Brochure Revamp	BLEED: .125"	MECH BUILT @ 100%
CLIENT: McCue	SAFETY: .125"	COMP PRINTED @ 100%
		PRINT FINAL @ 100%

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## WELCOME TO OUR FAMILY!

As you know, the servicing of your CHFA home loan was recently transferred to McCue Mortgage, and we're pleased to welcome you to our family! Since 1949, McCue Mortgage has been working with Connecticut families with one goal: to help them succeed as homeowners.

Headquartered at One Liberty Square in New Britain, CT we're local...right in your backyard. We're Connecticut's leading CHFA lender and servicer, recognized for exceptional service and treating customers like family.

At McCue Mortgage you're more than just a loan number. We do more than collect monthly payments. For 60 years, we've worked hard to help families buy and keep their first home. That is why they come back to us when it's time to buy again, or refinance. And if you find yourself in a financial pinch, our servicing department will work hard to get you back on track.

This November McCue Mortgage is celebrating its 60th anniversary. That's a long time, and we could not have succeeded without loyal customers and employees. We'll be reaching out to our extended family over the next year to celebrate our anniversary, so be reading our quarterly newsletter "The Front Porch" so you don't miss out! In fact in this welcome package, there is a chance for you to win some extra cash around the holidays.

Welcome!

Sincerely,



William J. McCue  
President



## A Recipe from Our Home to Yours: CRANBERRY WALNUT PIE/BARS

By Auntie Margaret, (Vice president, loan servicing)

- 2 cups cranberries
- 1/2 cup chopped walnuts

Mix together and pour into bottom of a greased 9 inch glass pie plate.

Mix together:

- 2 beaten eggs
- 1 cup sugar
- 3/4 cup melted butter
- 1 tsp almond extract
- 1 cup flour

Pour mixture over cranberries and nuts.

Bake at 325 degrees for 40-50 minutes.

For bars, double the recipe and use a glass 9 x 13 pan.

Increase bake time to 60 minutes.

## EFT - The Easy Way to Pay

For your convenience, MCCue offers EFT - or Electronic Funds Transfer - as a simple and convenient way to pay your mortgage each month. EFT allows for the automatic monthly debit of your mortgage payment directly from your checking or savings account. You simply set it up, designate your pay date, and we do the rest!

We'll send written confirmation prior to your first transfer and prior to any payment change. No more writing checks, no postage - and your payment is always on time! To set up your easy EFT payment, simply fill out and return the enclosed form. Questions? Call MCCue at 1-800-382-0017, Ext. 403.



## SERVICING - WITH AN EMPHASIS ON SERVICE!

**WATCH FOR YOUR PAYMENT COUPON BOOKLET:**  
To reduce costs and waste, we don't mail monthly mortgage statements. Instead, a coupon booklet will be mailed to you shortly to help you keep track of your payments.

## 5 EASY WAYS TO PAY

You have five options for making your payment:

- Mail your check or money order to our New Britain office. Or you may drop it off. (We're sorry; we do not accept cash payments.)
- Pay online using your own bank's online payment system.
- Electronic Funds Transfer (EFT).
- Pay by phone (\$10.00 fee). Simply call 1-800-382-0017 and select "Option 3."
- Western Union, Code #1000 or "McCue."

## 5 EASY WAYS TO CONTACT Us

All payment processing is handled through McCue's Servicing Department. If you need more information about your Mortgage or have more questions please:

- Call: 1-800-382-0017 ("Option 3")
- Fax: 860-826-6508
- Email: [servicing@mccuemortgage.com](mailto:servicing@mccuemortgage.com)
- Visit our website: [www.mccuemortgage.com/contact\\_servicing.htm](http://www.mccuemortgage.com/contact_servicing.htm)
- Visit our office: One Liberty Square, 3rd Floor, New Britain